



## YMCA CAMP SEA GULL • YMCA CAMP SEAFARER

### **2020 Summer Camp Application Frequently Asked Questions**

#### **When are the 2020 application windows?**

2019 Mariners and Four-Week Campers: September 26–30

2019 Starter Campers: October 3 - 7

Open Enrollment: October 17

#### **2020 Application Process**

- 2019 Mariners and Four-Week campers are guaranteed a spot of their choice at Camp for Summer 2020 if they submit their application during their assigned window.
- 2019 Starter Campers are guaranteed a spot in Starter Camp for Summer 2020 if they submit their application during their assigned window.
- 2019 Starter Campers who wish to attend a Mariners or a Four-Week session must apply as soon as possible during their assigned window.
- Families with campers in different assigned windows must submit each child's application within the correct, eligible window.
- New camper applications will be available October 17.

#### **Why are there three different application timeframes/priority windows?**

Due to the large number of applications Camp receives, and in order to provide the best application experience possible, we have developed three application windows.

## **How will I know when my priority application window is open?**

- 2019 Mariners and Four-Week Campers will receive a reminder email with the application link the morning of September 26, 2019.
- 2019 Starter Campers will receive a reminder email with the application link the morning of October 3, 2019.
- New campers will not receive an email. Applications will be available online on October 17, 2019 through the Camp Sea Gull and Seafarer website.

## **Do I have to apply immediately when my application window opens?**

### 2019 Four-Week and Mariners

No. All 2019 Mariners and Four-Week campers are guaranteed a spot at Camp for Summer 2020 if they submit their application during their five-day application window. To be guaranteed a spot at Camp for 2020, you must have submitted your application within that time. However, we still accept applications after your five-day window although you are not guaranteed a spot.

### 2019 Starter Campers

Yes. All 2019 Starter Camp campers are only guaranteed a spot in Starter Camp for Summer 2020. If they wish to apply for a Mariners or Four-week session, they must apply as soon as possible.

## **I'm a 2019 Mariners and/or Four-Week camper and missed my priority window. Am I still guaranteed a spot for Summer 2020?**

No. To be guaranteed a spot at Camp for 2020, you must have submitted your application within your five-day application window. However, we still accept applications after your five-day window although you are not guaranteed a spot.

## **I'm a 2019 Starter camper and missed my priority window. Am I still guaranteed a spot in Starter Camp for Summer 2020?**

No. To be guaranteed a spot in Starter Camp for 2020, you must have submitted your application within your five-day application window. However, we still accept applications after your five-day window although you are not guaranteed a spot.

### **Can I submit an application for more than one session?**

No. Please apply for the session you would like to attend even if it means you are on the waitlist. If you are willing and/or able to attend Camp during another session please call the Camp Office at (252)249-1212 with your availability.

### **My son/daughter is a returning camper, but my other child is a new camper. When do I apply?**

If your son/daughter was a 2019 camper and is returning for Summer 2020, you may apply during the priority application window for which he/she is eligible. If your son/daughter is a new camper, you may apply beginning October 17.

### **Why aren't all siblings in the same priority window?**

To ensure fairness for all 2019 returning campers, we require all applicants to register within their priority window.

### **Why was there space when I registered but the session was unavailable when I got to my "cart"?**

Camp sessions fill very quickly and, occasionally, some sessions may fill during your application process. We encourage you to apply for a waitlist spot if available or choose a session that is available/open.

### **When will I know if my child has been accepted to Camp or the status of my application?**

- 2019 Four-Week and Mariners - will be notified within 7-10 days after their submission.
- 2019 Starter Campers - will be notified within 7-10 days after their submission.
- Open Enrollment - will be notified approximately four to six weeks after their submission.

### **I'm interested in financial assistance. What's the process?**

Please visit our Financial Assistance page on the Sea Gull and Seafarer website for more information.

### **If I'm placed on the waitlist, what is the likelihood I'll get into Camp this summer?**

Interest in Camp Sea Gull and Camp Seafarer remains strong. We appreciate your patience as we work diligently throughout the year to accommodate families as best we can. As always, we communicate movement on the waitlist as soon as possible.

### **I still have questions, who should I contact?**

If you have specific questions about your online account, contact YMCA Customer Service at (919) 719-9989, Monday through Friday from 8 a.m.– 6 p.m. or through email at [customerservice@ymcatriangle.org](mailto:customerservice@ymcatriangle.org).

### **What can I do now to prepare to submit my application?**

To ensure a smooth application process for your family, please visit your online account at [ymcatriangleregister.org](http://ymcatriangleregister.org) and make sure your contact information is updated, you have the correct login and password, and your entire family is visible on your account.